

K9 RRS TROUBLESHOOTING GUIDE



(CONTACT Fred Helpers at helpersk9@gmail.com if cannot correct problems)

PROBLEM	POSSIBLE CAUSE	SOLUTION
CAROUSEL WONT WORK	FOOD DEBRIS	USE AIR TO BLOW OUT DEBRIS . GENTLY CLEAN WITH ALCOHOL SWAB DO NOT USE WET OR DAMP FOOD REWARDS
CONTROL BOX WONT WORK	9V BATTERY NEEDS CHARGING	CHARGE 9V BATTERY
	BATTERY POLARITY REVERSED	REINSTALL 9V BATTERY WITH CORRECT POLARITY
	REMOTE TRANSMITTER BATTERY NEEDS REPLACING	REPLACE REMOTE TRANSMITTER BATTERY
	9V BATTERY NOT MAKING CONNECTION	ENSURE 9V BATTERY IS MAKING CONNECTION WITH POLARITY CONTACTS
NO ODOR EMANATING FROM ODOR SHOE.	MINIMAL ODOR SET UP TIME	ALLOW FOR SET UP TIME (15 – 30 MINUTES RECOMMENDED)
	MINIMAL AMOUNT OF TRAINING ODOR USED	ENSURE TARGET ODOR JAR HAS TARGET ODOR PRESENT. INCREASE AMOUNT OF ODOR
	NO TARGET ODOR PRESENT	PLACE TARGET ODOR INSIDE ODOR JAR.
DELIVERY TUBE HARD TO INSTALL INTO CONTROL BOX OR ODOR SHOE	MINIMAL TOLERANCE DUE TO MANUFACTURING FINISH ON CONTROL BOX OR ODOR SHOE. $\frac{3}{4}$ " DELIVERY TUBE IS TOO LARGE A DIAMETER	USE EMORY CLOTH TO LIGHTLY SAND ENDS OF DELIVERY TUBE UNTIL TUBE WILL FIT.
	DEBRIS STUCK ON ENDS OF DELIVERY TUBE	CLEAN DELIVERY TUBE ENDS WITH ALCOHOL SWAB
CANINE KEEPS TRYING TO GET FOOD REWARD PLACED IN CONTROL BOX	CONTROL BOX NOT PLACED OUT OF REACH TO CANINE	ENSURE CONTROL BOX IS PLACED A MINIMUM OF 30"-40" ABOVE DOGS HEAD. WHEN BEGINNING EXERCISES WITH THE K9 RRS
	CANINE IS NOT ODOR OBEDIENT	ENSURE CANINE IS ODOR OBEDIENT BY COMPLETING LEVEL 2 AS SUGGESTED IN TRAINING INSTRUCTIONAL MANUAL.
REWARD TREAT KEEPS GETTING STUCK IN REWARD TUBE ON CONTROL BOX	FOOD TREAT IS TOO LARGE OR USING WET OR MOIST REWARD TREATS	USE SMALLER TREATS THAT FIT INSIDE REWARD TUBE. (HANDLER WILL NEED TO EXPERIMENT WHICH TREATS WORK BEST FOR THEIR DOG). NEVER USE MOIST OR WET FOOD TREATS AS THEY WILL JAM THE REWARD DELIVERY TUBE
REWARD TREAT KEEPS JUMPING OUT OF ODOR BOX OR ODOR BOWL	DELIVERY TUBE PLACED ABOVE BOX OR ODOR BOWL	ENSURE DELIVERY TUBE IS PLACED INSIDE BOX OR BOWL SO THAT END OF DELIVERY TUBE IS BELOW RIM OF BOX OR BOWL. VIEW PHASE II OF TUTORIAL VIDEOS